Designated Core Personnel
Must have a multidisciplinary approach to patient care with on-site access to the following core personnel:

- Program Director (as described below)
- Medical Oncologist
  - At least two with primary practice in gastrointestinal cancers including expertise in pancreatic/hepatobiliary malignancies
- Pathologist with expertise in gastrointestinal malignancies
- Radiation oncologist
- Diagnostic radiologist with an expertise in pancreatic diseases
- Interventional radiologist
- Pancreatic/hepatobiliary surgeons
  - The surgery center must have at least two surgeons. The center must have experience/expertise in complex pancreatic operations (must perform a minimum of 20 pancreas resections a year for 3 consecutive years)
- Gastroenterologist
  - One experienced in therapeutic endoscopy, including EUS and ERCP (must have min. 5 years’ of experience)

Special Expertise and Services
Must have access to the following personnel via on-site access or an established and ongoing referral relationship

- Clinical trials
  - Have clinical trials available for pancreatic cancer and have access to an IRB (Institutional Review Board) for research. Institutions should be aware of the complete clinical trial landscape and what might be available at other institutions.
- Psychosocial support/social work
  - The patient will have access to a patient support network which may including support groups, social worker access, and/or a psychiatrist.
- Palliative care program
  - Palliative care program to include symptom management, pain management, hospice services and other supportive services (palliative care measures must be defined in the audit application). Program should follow the NCCN Guidelines.
- Dietitian / nutrition support
  - Registered Dietitian Nutritionist with credentials of RD or RDN available
- Electronic Medical Records
  - EMRs to include imaging, labs, and prescriptions
Other

- If an institution does not have a special expertise or service stipulated above, a referral plan or detailed description of their programs and services can be submitted for consideration.
- The institution should be in good standing by The Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- Patients should have access to the NPF Animated Pancreas Patient
- Support/partnership with an existing NPF State Chapter
- The institution should have regular interdisciplinary Tumor Board meetings

Optional Requirement

- Patient/Nurse Navigator (Individual(s) who helps guide patients through the health care system)

Reporting Capabilities & Responsibilities

- There must be a designated point of contact with the NPF. This can be the Program Director or a designee.
- Agree to participate or raise awareness of the NPF’s National Patient Registry
  - The institution may actively participate in the NPF National Patient Registry by entering patient data or make NPF Registry pamphlets available to encourage patient entry of their information through the patient portal.
- Agree to co-market the program
  - The institution agrees to highlight the certification on their website with mutual links to the NPF website and distribution of NPF brochures to patients.
- Sign NPF audit either electronically or in person and complete a 3-5 year follow up unless the NPF determines that staffing or institutional changes require an earlier audit.

Program Director Qualifications and Responsibilities

1. Program Director

   - Qualifications
     The Program Director should be a board certified/board eligible physician with a focus in pancreatic cancer.

   - Responsibilities
     i. Provides quality assurance and oversight for operations of the NPF Center Program.
     ii. Assures the institution is providing adequate facilities and ancillary support to the NPF Centers Program.
     iii. Assures that all NPF Centers Program team personnel (physician and non-physician) are of the highest quality and continually strive to improve their expertise in the area of pancreatic disease.
     iv. Assures that all aspects of the agreement with the NPF Center are met.
     v. Assures that the personnel time allotted to the care of patients with pancreatic disease is appropriate for the patient population.
     vi. Coordinates plans with other Program Directors or appropriate personnel when it is necessary for emergency, tertiary care, or care that is out of the scope of the center.